



December 1, 2010

**VIA ELECTRONIC FILING**

Jocelyn Boyd, Chief Clerk of the Commission  
Public Service Commission of South Carolina  
PO Drawer 11649  
Columbia, SC 29211

**Re: tw telecom of south carolina llc  
Case No. 2000-505-C**

Dear Ms. Boyd:

Enclosed for filing please find tw telecom of south carolina llc's revised Authorized Utility Representative Form. Effective January 1, 2011, Ms. Ridley's address and telephone number will be changing as reflected in the revised form. We are e-filing a copy with the federal employer identification number redacted in the company's certification docket and will mail hard copies of the form that include the number to the Commission and the Office of Regulatory Staff. Should you need any additional information, please contact me.

Very truly yours,

ROBINSON, MCFADDEN & MOORE, P.C.

Bonnie D. Shealy

/bds  
Enclosure

cc/enc: Ms. Jeanne Gordon, ORS (via U.S. Mail)  
Ms. Carolyn Ridley (via email)

**Bonnie D. Shealy**  
1901 MAIN STREET, SUITE 1200  
POST OFFICE BOX 944  
COLUMBIA, SOUTH CAROLINA 29202  
**PH**  
(803) 779-8900 | (803) 227-1102 *direct*  
**FAX**  
(803) 252-0724 | (803) 744-1551 *direct*  
bshealy@robinsonlaw.com

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS –  
PUBLIC VERSION**

TYPE:     IXC             CLEC             ILEC             Wireless

**CERTIFICATED COMPANY INFORMATION**

<u>tw telecom of south carolina llc</u>	<u>XXXXXXXXXXXX</u>
Company Name	FEIN/SSN
<u>2078 Quail Run Drive</u>	<u>615-584-7372</u>
Mailing Address	Telephone #
<u>Bowling Green, Kentucky 42104</u>	
City, State, Zip Code	
<u>2078 Quail Run Drive</u>	
Business Location	
<u>Bowling Green, Kentucky 42104</u>	
City, State, Zip Code	County

**REGISTERED AGENT INFORMATION**

Registered Agent: <u>CT Corporation System</u>
Mailing Address: <u>75 Beattie Place, Two Insignia Financial Plaza</u>
City, State, Zip Code: <u>Greenville, South Carolina 29601</u>

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Carolyn Ridley  
**General Manager** (Include address if different than above.)  
615-584-7372 / / Carolyn.Ridley@twtelecom.com  
Telephone Number                      Facsimile Number                      E-mail Address
  
- B. Carolyn Ridley  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
615-584-7372 / / regulatorycomplaints@twtelecom.com  
Telephone Number                      Facsimile Number                      E-mail Address
  
- C1. Carolyn Ridley  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
615-584-7372 / / regulatorycomplaints@twtelecom.com  
Telephone Number                      Facsimile Number                      E-mail Address
  
- C2. 800-829-0420  
**Customer Contact (Toll Free Number)**
  
- D. Mitch Gillman  
**Engineering Operations** (Include address if different than above.)  
803-753-5055 / / Mitch.Gillman@twtelecom.com  
Telephone Number                      Facsimile Number                      E-mail Address
  
- E. Network Operations Center  
**Test and Repair** (Include address if different than above.)  
800-829-0420 / /

Telephone Number                      Facsimile Number                      E-mail Address

F.                      Network Operations Center  
**Emergencies** (During non-office hours)  
800-829-0420                      /                      /  
Telephone Number                      Facsimile Number                      E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G.                      Carolyn Ridley  
**Regulatory Officer** (Include address if different than above.)  
615-584-7372                      /                      /                      [Carolyn.Ridley@twtelecom.com](mailto:Carolyn.Ridley@twtelecom.com)  
Telephone Number                      Facsimile Number                      E-mail Address

H.                      Tammy Chatfield  
**Dual Party Mailings** (Name)  
10475 Park Meadows Drive, Littleton, Colorado 80124  
Mailing Address  
303-566-1390                      /                      303-542-4403                      /                      [Tammy.Chatfield@twtelecom.com](mailto:Tammy.Chatfield@twtelecom.com)  
Telephone Number                      Facsimile Number                      E-mail Address

I.                      Tammy Chatfield  
**Interim LEC Fund Mailings** (Name)  
10475 Park Meadows Drive, Littleton, Colorado 80124  
Mailing Address  
303-566-1390                      /                      303-542-4403                      /                      [Tammy.Chatfield@twtelecom.com](mailto:Tammy.Chatfield@twtelecom.com)  
Telephone Number                      Facsimile Number                      E-mail Address

J.                      Tammy Chatfield  
**Universal Service Fund Mailings** (Name)  
10475 Park Meadows Drive, Littleton, Colorado 80124  
Mailing Address  
303-566-1390                      /                      303-542-4403                      /                      [Tammy.Chatfield@twtelecom.com](mailto:Tammy.Chatfield@twtelecom.com)  
Telephone Number                      Facsimile Number                      E-mail Address

K.                      Tammy Chatfield  
**Gross Receipts Mailings** (Name)  
10475 Park Meadows Drive, Littleton, Colorado 80124  
Mailing Address  
303-566-1390                      /                      303-542-4403                      /                      [Tammy.Chatfield@twtelecom.com](mailto:Tammy.Chatfield@twtelecom.com)  
Telephone Number                      Facsimile Number                      E-mail Address

L.                      Tammy Chatfield  
**Lifeline Mailings** (Name)  
10475 Park Meadows Drive, Littleton, Colorado 80124  
Mailing Address  
303-566-1390                      /                      303-542-4403                      /                      [Tammy.Chatfield@twtelecom.com](mailto:Tammy.Chatfield@twtelecom.com)  
Telephone Number                      Facsimile Number                      E-mail Address

Bonnie D. Shealy, Esquire  
This form was completed by (print name)

  
Signature

Attorney for tw telecom of sc llc  
Title

December 1, 2010  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Clerk's Office**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 11/2010)